

7 Tower Place, Newnan, GA 30263 Phone: 770-251-0791 Fax: 770-251-0738

www.midgadoors.com

## **Notice of Warranty**

## **New Garage Door Installations**

Mid-Georgia Garage Doors, Inc. provides a one year warranty on the workmanship of the original installation. Most brands of garage doors have a limited life-time warranty for door sections against splitting, cracking or deterioration due to rusting as long as the original purchaser owns and occupies the home. Warranty does not apply if the door has been modified, deteriorated due to misuse, damaged by accident, painted, or owner has failed to provide necessary maintenance.

## **New Garage Door Operator Installations**

Mid-Georgia Garage Doors, Inc. provides a one year warranty on the workmanship of the original install. All brands and models of garage door operators vary in their warranty of motor and warranty of parts. Due to sensitivity to weather changes, operator adjustments are not covered under warranty (ex. up force/down force or open/close limits). Warranty does not cover forces of nature (Ex. Lightning, etc.). Warranty does not cover mis-aligned or blocked electronic eye systems. Warranty does not cover re-programming remotes or engaged vacation locks.

## Service Calls

Mid-Georgia Garage Doors, Inc. provides a one year warranty on the workmanship of the original service call from the time of the repair. Only parts replaced at the time of the original service call are warranted. Due to sensitivity in weather changes, operator adjustments are not covered under warranty (ex. up force/down force or open/close limits). Warranty does not cover forces of nature. (Ex. Lightning, etc.). Warranty does not cover mis-aligned or blocked electronic eye systems. Warranty does not cover re-programming remotes or engaged vacation locks.

Warranty work may require up to 72 hours for scheduling. Please call during regular business hours: Mon. thru Fri, 8am-5pm.



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May 16, 2012

MEMO: To All Business Partners

Please notify staff members and all new home buyers that some services are not covered under our warranty programs and will incur a service charge. These services not covered by warranty are:

- \*Mis-aligned or blocked sensor eye systems
- \*Operators out-of-gear (emergency release pulled & not reset back into gear)
- \*Re-programming hand held remotes
- \*Operators w/engaged Vacation Lock-out Mode
- \*Operator force adjustments due to weather sensitivity
- \*Forces of Nature (lightning damage)
- \*Electrical Power Surges or Power Outage
- \*Track or panel damage due to an obstruction (i.e. construction materials, broom, car etc.)

Staff and new home buyers are always welcome to call our office for assistance in troubleshooting any problems they are experiencing. Thank you for your help in this matter. We appreciate your business very much.

Sincerely,

Gene Quick, President

Mid-Georgia Garage Doors, Inc.

C: File